				Cleanline	ss - Shelter					
	Greeted Upon	Receive Service						Comment		
Location	Arrival	Regd	Poor	Fair	Good	Excellent	Visit Again		Comments	Date
								,	Once attended to, the staff wa very	
									helpful and courteous. Computers	
_									were slow but other than that,	- 1- 1
E E	N	Y	Y		Y		Y	Positive	service was great.	9/2/2015
E	N	Y	Ť				Y	Neutral		9/2/2015
									Welcomed with friendly concern.	
									Informative, professional assistance.	
									Asked about feral cats - given info.	
									Took the time to make calls for spay verification. Didn't make me come	
									back or give me sass for not having	
E	Υ	Υ				Υ	N	Positive	necessary paperwork.	9/2/2015
									We adopted sisters!!. Everyone was	
									helpful, friendly & professional. We	
_	V	V				V	V	Positive	only adopt rescues. Love them!!	0/2/2015
E	Y	Y			.,	Y	Y		Cleaning was in progress	9/2/2015
E E	N N	Y			Y		Y	Positive Neutral	great-helpful staff	9/2/2015 9/2/2015
	IN	'			'		'	Neutrai		3/2/2013
									We came on a super busy day &	
									everyone was so nice. We were	
E	N	Υ			Υ		Y	Positive	happy to find one new baby	9/2/2015
									Workers were quite busy but the one	
									who helped was great 10-10 would	
E	N	Y			Υ		Y	Positive	adopt again :)	9/2/2015
									Pat was so helpful - kind hearted;	
									Another had cold attitude; Jimmy	
									very helpful!! Warm hearted. I adopted my dog from here in 2008.	
									No record of spay in system. Had to	
Е	N	N			Υ		Υ	Neutral	pay extra \$350!	9/2/2015
									She as very helpful and she	
									recognized a problem in the system	
									& fixed it for me to make sure	
_					.,		.,		everything was correct - current for	0 /0 /00 / 5
E		Y			Y		Y	Positive	my pets. Thank you.	9/2/2015
E	N	N		Y			Υ	Neutral	Spay neuter applications should be out	9/2/2015
	IN	IN		'			'	Neutrai	Friendliness from employees is	3/2/2013
									exceptional (drawing of a dog on	
Е	Υ	Υ		Υ			Υ	Positive	back of card)	9/2/2015
E	Υ	Υ			Υ		Y	Neutral		9/2/2015
E	Υ	Y			Υ		Υ	Positive	Great animals	9/2/2015
E	Y	Y			Y		Y	Neutral		9/2/2015
									The staff were helpful, kind and	
E	Y	Υ			Υ		Y	Positive	compassionate	9/2/2015
Е	Υ	Y			Υ		Y	Positive	very friendly staff & volunters. Maggie, Bert were great!	9/2/2015
E	1	1			1		'	1 OSILIVE	maggie, beit weie gieat!	2/2/2013
									everyone was friendly and ehlpful,	
E	Υ	Y			у		У	Positive	unlike the west location.	9/2/2015
									it was an awesome adoption	
E	Υ	Υ			Υ		Y	Positive	experience!. The people here are very	9/2/2015
									knowledgeable and helpful. They all	
E	Υ	Υ			Υ		Υ	Positive	with the big heart!	9/2/2015
	T T	1	1	l	Į Ť	1	T	i ositive	שונוז נווכ טוק ווכמונ:	2/2/2013

			1	1		1		1	T	- /- /
E	Υ	Υ			Υ		Υ	Positive	Our vol. was amazing!	9/2/2015
E	Υ	Υ				Y	Y	Positive	Awesome staff	9/2/2015
E	Υ	Υ				Υ	Υ	Positive	The guy who helped was amazing!	9/2/2015
E	Υ	Υ				Υ	Υ	Positive	The staff was very friendly & helpful	9/2/2015
									I think you guys are doing a great	
Е	Υ	Υ				Υ	Υ	Positive	job! :)	9/2/2015
W	N N	Y			Υ		Y	Neutral	jou,	9/2/2015
W		Y	Y		1		1			
VV	Υ	Y	Y				N	Neutral		9/2/2015
									Nice! ( also said was "kind of"	
W	N	Υ			Υ		Υ	Positive	greeted upon arrival)	9/2/2015
W	N	Υ			Υ		Υ	Positive	The people are very nice.	9/2/2015
									It seems only the "cuter" dogs go to	
									HALO - that is WRONG!! All lives are	
W	Υ	Υ		Υ			Υ	Neutral	equal	9/2/2015
W	У	Υ		Υ			Υ	Neutral		9/2/2015
	,						·		Beth was great. She is so kind and	3/2/2013
									helped us with everything we	
	.,	.,		.,			.,	<b></b>		0/2/2045
W	Υ	Υ		Y			Y	Positive	needed.	9/2/2015
							1		Beth is amazing. She helped us and	
W	Υ	Υ		Y			Υ	Positive	stayed w/us patiently!	9/2/2015
W	У	Υ			Υ		Υ	Neutral		9/2/2015
									I love this place. I come often. If I	
w	Υ	Υ			Υ		Υ	Positive	had time I would volunteer	9/2/2015
w	Υ	Υ			Υ		Υ	Neutral		9/2/2015
W	Y	Y			Y		Y	Positive	Good!	9/2/2015
**					<u>'</u>			1 0311140	0000:	3/2/2013
									Kennels facing evening sun need to	
W	Υ	Υ			Υ		Υ	Neutral	be shaded. It is not fair to animals.	9/2/2015
									Everyone was so helpful. Had a	
									wonderful experience picking up our	
w	Υ	Υ			Υ		Υ	Positive	new member of the family	9/2/2015
		-							Excellent selection Not enough	
									employees Hard to get dogs out to	
	.,	.,			.,		.,			0/2/2015
W	Y	Υ			Υ		Y	Neutral	visit with.	9/2/2015
									Beth was awesome! She stayed after	
									hours to introduce me to my new	
									baby! Thank you! Caryn (said to	
									question about receiving service,	
W	Υ	Υ				Υ	Υ	Positive	And THEN some!☺	9/2/2015
									Every time I come here it is a	
w	Υ	Υ				Υ	Υ	Positive	wonderul experience	9/2/2015
W		Y				Y	Y	Neutral	Parkin - lot only one way in.	
	У				<b> </b>					9/2/2015
W	Υ	Υ			1	Y	Υ	Positive	Lacy is awesome as always	9/2/2015
							1		Thank you I will try to network and	
									get more people to save these	
W	Υ	Υ				Υ	Υ	Positive	animals - Everyone was wonderful	9/2/2015
W	У	Υ				Υ	Υ	Neutral		9/2/2015
W	, N	Y				Y	Y	Neutral		9/2/2015
W	Y	Y			<b>†</b>	Y	Y	Positive	Nice place	9/2/2015
	Y	Y				Y	Y		Friendly Staff	
W	Y	Y			-	Y	T T	Positive	Friendly Staff	9/2/2015
										0.15.15
W	Υ	Υ				Y	Υ	Positive	Great care for my dog. Thank you.	9/2/2015
							1			
									Excellent help and service. Make the	
w	Υ	Υ				Υ	Υ	Positive	adoption of familiy enjoyable.	9/2/2015
							İ		Everyone was so nice!!! Thank you	
w	Υ	Υ				Υ	Υ	Positive	for my new friends!!!	9/2/2015
W	Y	Y			<del>                                     </del>	Y	Y	Positive	Very nice people	9/2/2015
VV	ī	ī				T T	T T	rositive	very filice people	3/2/2013
							1			
							1		Very sweet & knowledgeable Celina	
							1		stayed after her shift to help me pick	
W	Υ	Υ				Υ	Υ	Positive	out my new best friend!	9/2/2015

						1			Very helpful and took the time to go	
Е	N	Υ			Υ		Υ	Positive	over all history	9/8/2015
_									,	0,0,2020
									Dirty! Separate little dogs & Big dogs	
E	N	N	Υ					Negative	Separate Adoptable & on hold dogs	9/8/2015
Е	N	Υ			Υ		Υ	Positive	Maggie ws very helpful & nice	9/8/2015
									Try to take care of the poop and piss	
E	N	Υ	Υ				Maybe	Neutral	better. 😊	9/8/2015
Е	N	Υ	Υ				Υ	Negative	Saw a bleeding cat	9/8/2015
Е	N	Υ		Υ			Υ	Neutral		9/8/2015
									My boyfriend and I came for a dog,	
									ended up adopting a cat & a dog!	
E	N	Υ			Υ		Υ	Positive	Wonderful service from Chelsie	9/8/2015
									Everyone who we talked to was very	
E	Υ	Υ			Υ		Υ	Positive	nice & helpful. Thank you.	9/8/2015
									Maggie is the best Maggie stayed	
									late on a holiday weekend to help	
E	Υ	Υ			Υ		Υ	Positive	adopt a cat	9/8/2015
									The volunteer that helped us was	
									very nice and we found the dog we	
E	Υ	Υ			Υ		Υ	Positive	wanted!	9/8/2015
E	Υ	Υ			У		У	Positive	You are Great!! Thank you!	9/8/2015
									Cookie & Cracker were here cuz of	
									my ex. I live in LHC & came to get	
									them. Your employee was VERY	
E	Υ	Υ				Υ	Υ	Positive	supportive & helpful. Thank you!	9/8/2015
E	Υ	Υ				Υ	Υ	Positive	Friendly and helpful. Thanks!	9/8/2015
									Great place to adopt a pet. I love	
									your facility! Thank you! Dogs are	
E	Υ	Υ				Υ	Υ	Positive	AWESOME!	9/8/2015
									Maggie took the time to help me	
									save \$ and get the help that I	
									needed. She was friendly?	
Е	Υ	Υ				Υ	Υ	Positive	Thoughtful. Thanks Maggie!	9/8/2015
									Derreck is very fast talking, does not	
									enunciate words, is lacking	
W	Υ	Υ				Υ	Υ	Negative	compassion in his tone.	9/8/2015
									The dogs need more attention and	
W	Υ	N		Υ			N	Negative	it's sad here	9/8/2015
W	N	N		Υ			N	Negative	Employees were rude.	9/8/2015
									Sam was wonderful and very hard	
W	N	Υ		Υ			Υ	Positive	working.	9/8/2015
W	N	Υ			Υ		Υ	Neutral	A stray named Tinkerbell	9/8/2015
									The workers up front are very rude. If	
									they do not like their jobs they shall	
W	Υ	N	<u> </u>	Υ	<u></u>	<u> </u>	N	Negative	not be here	9/8/2015
									line were a bit LONG. Deb was super	
W	Υ	Υ				Υ	Υ	Positive	nice ©	9/8/2015
									Everyone was very helpful and	
W	Υ	Υ				Υ	Υ	Positive	friendly. They do great work here!	9/8/2015
	<u>.</u>								Wonderful employee so nice &	
W	Υ	Υ				Υ	Υ	Positive	helpful.	9/8/2015
			<u></u>	<u></u>					Vanessa was very helpful and kind.	
W	Υ	У				Υ	Υ	Positive	She is great!!	9/8/2015
	<u>.</u>									
									Beth - she was extremely helpful and	
	l								kind. We sincerely appreciate her!	
				i	1	1	1		Really positive experience, we were	
									inculty positive experience, we were	
w	Y	Y				Υ	Υ	Positive	guided through the whole process.	9/8/2015
w	Y	Y				Y	Y	Positive		9/8/2015
W	Y	Y				Y	Y	Positive	guided through the whole process.	9/8/2015

	ı	ı	ı	ı	ı			_		
									Think is wrong HALO get all the	
									Boxer. We want one and a loving	
									home. Why do we have to pay 150-	
W	Υ	Υ				Υ	Υ	Negative	for the breed	9/8/2015
		-								7, 5, 2, 2, 2
									We adopted a new family member	
W	Υ	Υ			Υ		Υ	Positive	and Sam was soooo helpful!	9/8/2015
		Y			Y		Y		and Sam was 30000 helpful:	
W	Y				Y			Neutral	5. 66	9/8/2015
E	Υ	Υ		Υ			Y	Positive	Staff were all helpful & Nice	9/14/2015
									Bert came up front to get me and	
E	Υ	Υ				Υ	Υ	Positive	was very cordgial. Thank you.	9/14/2015
									We had an awesome volunteer who	
									helped us and gave us undivided	
Ε	Υ	Υ				Υ	Υ	Positive	attntion!!	9/14/2015
									Tell reception stop telling customers	
									follow the paw prints. Wanted to ??	
_									?? A spot that was wrong due to staff	- 4 4
E	N	Υ		У			У	Negative	instruction	9/14/2015
E	Υ	Υ						Neutral	Great work	9/14/2015
									animals should be taken out of	
									kennal before it is sprayed out. Seen	
									scarred dotgs getting sprayed off.	
									Some had not finished eating before	
									_	
-	.,	,,		.,			.,		there cage sprayed out and there	0/44/2045
E	Υ	Υ		Υ			Υ	Negative	food was sprayed away!	9/14/2015
									friendly people Maggie was	
E	Υ	Υ			Υ	Υ	Υ	Positive	exceptional	9/14/2015
Ε	Υ	Υ			Υ		Υ	Neutral		9/14/2015
									Duanne was great Your website not	
Ε	Υ	Υ				Υ	Υ	Neutral	user friendly	9/14/2015
Е	Υ	Υ			Υ		Υ	Positive	Thank you Yessenia	9/14/2015
_										-,,
									2395544 3660746 I've had a stray	
									-	
									dog 6 days or longer I gotta be	
									responsible?? Dang I had no idea I	
									would've borrowed my moms car to	
									drop off didn't know you did pick-	
Е	Υ	Υ		Υ			Υ	Neutral	up nice to know.	9/14/2015
Е	Υ	Υ				Y	Υ	Positive	Excellent!!!	9/14/2015
									Maggie was fun really great. No	
E	Υ	Υ				Υ	N	Positive	need to pull number!	9/14/2015
L	'	'				-	111	rositive	I love Evie She was so helpful &	3/14/2013
									· ·	
									really sweet. She truly is an angel.	
E	Υ	Υ			Υ		Υ	Positive	(only deal w/Evie)	9/14/2015
									I have adopted 2 dogs from here.	
EAC	Υ	Υ				Υ	Υ	Positive	Love coming here. Great place	9/14/2015
										_
									Great staff & Volunteers (Mollie &	
								1	Debbie) Provided lots of	
									understanding & information. Found	
F4.0	V	v				v	v	Dostali	_	0/44/204=
EAC	Y	Y				Y	Y	Positive	good dog need time to come back	9/14/2015
EAC	Υ	Υ				Υ	Υ	Neutral	1	9/14/2015
								1	Place was very busy & very clean	
EAC	Υ	Υ			Υ		Υ	Positive	everyone was very nice	9/14/2015
<u></u>			1						Great staff & volunteers clean	
EAC	Υ	Υ				Υ	Υ	Positive	facility adopted dog	9/14/2015
								1	Told adoption fee was \$20 & when	
W	Υ	Υ					N	Negative	we got here it was \$185	9/22/2015
W		Y			Υ		Y	Positive	Pam Leeds is amazing!	
W	N		.,		Y				Š	9/22/2015
W	N	N	Υ				N	Negative	workers are very rude!	9/22/2015
		Υ	l	l	Υ	1	Υ	Neutral	1	9/22/2015
W	N								<u> </u>	
	N				Y			Negative	Don't charge a arm and leg to not have your dog altered	

received service: Yes, how became traumatic to point I * The situation became to me when I started to he was turning in start to med my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The sperson challenged my suggrudely claiming "Yes"! You looking right at me! Disable	t next time craumatic car the cat I cow. Like crocodile ce & when which cone was til
became traumatic to point I \$ The situation became to me when I started to he was turning in start to med my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	t next time craumatic car the cat I cow. Like crocodile ce & when which cone was til
became traumatic to point I \$ The situation became to me when I started to he was turning in start to med my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	t next time craumatic car the cat I cow. Like crocodile cce & when which cone was til
I \$ The situation became to to me when I started to he was turning in start to med my late cat so I was crying tears and stearing into spate I cat called I looked to see window called me & every looking down. I waited un someone looked up. The sperson challenged my suggrudely claiming "Yes"! You looking right at me! Disable	craumatic car the cat I cow. Like crocodile cce & when which cone was til
to me when I started to he was turning in start to med my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	or the cat I by. Like crocodile ce & when which rone was til
was turning in start to med my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	ow. Like crocodile ce & when which rone was til
was turning in start to med my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	ow. Like crocodile ce & when which rone was til
my late cat so I was crying tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The sperson challenged my suggrudely claiming "Yes"! You looking right at me! Disable	crocodile ce & when which one was til staff
tears and stearing into spa I cat called I looked to see window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disabl	ce & when which one was til staff
I cat called I looked to see window called me & every looking down. I waited un someone looked up. The someone looked up. The someone callenged my suggerudely claiming "Yes"! You looking right at me! Disable	which rone was til staff
window called me & every looking down. I waited un someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disabl	rone was til staff
looking down. I waited un someone looked up. The someone hooked up. The someone challenged my suggerudely claiming "Yes"! You looking right at me! Disable.	til staff
someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	staff
someone looked up. The s person challenged my sugg rudely claiming "Yes"! You looking right at me! Disable	staff
person challenged my sugg rudely claiming "Yes"! You looking right at me! Disabl	
rudely claiming "Yes"! You looking right at me! Disable	
looking right at me! Disable	
opener did not work. Emp	loyees do
not greet much less make o	eye
contact. She was rude, abi	rupt &
inconsiderate! She lacks or	ompassion
& is a bully! First she helpe	•
after she challenged my su	
l asked and was helped by	
supervisor. This staff person	
to care less. May choose to	
the cat a better chance by	
W N Y Y N Negative to a "friends" home.	9/22/2015
W Y N Y Neutral bn ben ten	9/22/2015
W Y Y Y Positive Very helpful Great experie	ence 9/22/2015
Pam was very wonderful 8	great as
soon as we ask a question	-
us threw everything. We e	
adopting Pork Chop she w	*
helpful. We are so excited	we were
able to bring dog home wit	th us.
Thank you so much much	
W Y Y Positive appreciation to Pam.	9/22/2015
W Y Y Positive We bought 2 dogs :)	9/22/2015
Just a water fountain or wa	
W Y Y Neutral vending machines	9/22/2015
We just adore Panda, he fi	
	•
W Y Y Positive into our family!	9/22/2015
W Y Y Positive Great & Happy Service!	9/22/2015
W Y Y Neutral	9/22/2015
The dog I liked was going to	
W Y Y Y Neutral moved to another agency	9/22/2015
W Y Y Y Positive Beth is the greatest! I love	her! 9/22/2015
W Y Y Y Positive I like West better than east	
	ne meet &
Need more people to do the	
Need more people to do the second sec	
W Y Y Negative Reed more people to do the greet. We waited an hour	3,22,2013
W Y Y Negative greet. We waited an hour	
W Y Y Negative greet. We waited an hour	nelp and a
W Y Y Y Negative greet. We waited an hour  Prescilla was a wonderful h great asset to this organiza	nelp and a ation. We
W Y Y Y Negative greet. We waited an hour	nelp and a
W Y Y Y Negative greet. We waited an hour  Prescilla was a wonderful I great asset to this organizate of the second of the secon	nelp and a ation. We 9/22/2015
W Y Y Y Negative greet. We waited an hour  Prescilla was a wonderful h great asset to this organiza	nelp and a ation. We 9/22/2015
W Y Y Y Negative greet. We waited an hour  Prescilla was a wonderful to great asset to this organization with 2!  W Y Y Y Y Positive ended up with 2!	nelp and a stion. We 9/22/2015
W Y Y Y Negative greet. We waited an hour  Prescilla was a wonderful h great asset to this organiza W Y Y Y Y Positive ended up with 2!  Meghan was a wonderful h great assest to this organiza	nelp and a stion. We 9/22/2015 help and a ration. We
W Y Y Y Negative greet. We waited an hour  Prescilla was a wonderful h great asset to this organizate ended up with 2!  W Y Y Y Y Y Positive ended up with 2!  Meghan was a wonderful h great assest to this organizate ended up with 2!  W Y Y Y Positive adopted 2 dogs.	help and a stion. We 9/22/2015 help and a stion. We 9/22/2015
W Y Y Y Positive greet. We waited an hour  Y Negative greet. We waited an hour  Prescilla was a wonderful h great asset to this organiza ended up with 2!  Meghan was a wonderful h great assest to this organiz  W Y Y Y Y Positive adopted 2 dogs.  Jazz was so nice, patient, 8	help and a stion. We 9/22/2015 help and a station. We 9/22/2015
W Y Y Positive greet. We waited an hour  Prescilla was a wonderful h great asset to this organizate ended up with 2!  W Y Y Y Positive ended up with 2!  Meghan was a wonderful h great assest to this organizate ended up with 2!  W Y Y Y Positive adopted 2 dogs.  Jazz was so nice, patient, 8 understanding! She was an ended and ended 2 dogs.	help and a stion. We 9/22/2015 help and a station. We 9/22/2015 wesome.
W Y Y Positive greet. We waited an hour  Prescilla was a wonderful h great asset to this organizate ended up with 2!  W Y Y Y Positive ended up with 2!  Meghan was a wonderful h great assest to this organizate ended up with 2!  W Y Y Y Positive adopted 2 dogs.  Jazz was so nice, patient, 8 understanding! She was at Thank you! (picture of a bit	help and a stion. We 9/22/2015 help and a stion. We 9/22/2015 wesome. utterfly
W Y Y Positive greet. We waited an hour  Prescilla was a wonderful h great asset to this organizate ended up with 2!  Meghan was a wonderful h great assest to this organizate ended up with 2!  Meghan was a wonderful h great assest to this organizate adopted 2 dogs.  W Y Y Y Positive adopted 2 dogs.  Jazz was so nice, patient, 8 understanding! She was at Thank you! (picture of a bit with large eyes)	help and a stion. We 9/22/2015 help and a station. We 9/22/2015 wesome. utterfly 9/22/2015
W Y Y Positive greet. We waited an hour  Prescilla was a wonderful h great asset to this organizate ended up with 2!  W Y Y Y Positive ended up with 2!  Meghan was a wonderful h great assest to this organizate ended up with 2!  Meghan was a wonderful h great assest to this organizate adopted 2 dogs.  Jazz was so nice, patient, 8 understanding! She was at Thank you! (picture of a bit of the property of the prope	help and a stion. We 9/22/2015 help and a stion. We 9/22/2015 wesome. utterfly 9/22/2015 9/22/2015

W			1		1		1	Territoria	T	- / /
	Υ	Υ			Y		Υ	Neutral	I want to take every dog home.	9/22/2015
									I can't believe all the work you do for the dogs! Your employees are	
w	Υ	Υ			Υ		Υ	Positive	professional	9/22/2015
VV	ı	'			ı		1	FOSITIVE	Beth is awesome. Very helpful!	3/22/2013
w	Υ	Υ			Υ		Υ	Positive	E=list Angels Love her!	9/22/2015
VV	'	'			'		- '	rositive	Excited to bring our new family	3/22/2013
w	Υ	Υ			Υ		Υ	Positive	member home	9/22/2015
W	Y	Y			Y		Y	Positive	Pleasant visit	9/22/2015
W	Y	Y			Y		Y	Positive	Love my dog already	9/22/2015
	·	·			· ·		<u> </u>		2010 my dog direddy	3/22/2023
									Patient & understanding. The staff	
W	Υ	Υ			Υ		Υ	Positive	was able to answer all my questions.	9/22/2015
W	Υ	Υ			Υ		Υ	Neutral	, ,	9/22/2015
W	Υ	Υ			Υ		Υ	Positive	Excellent job	9/22/2015
									Thanks for a great staff & great	, ,
W	Υ	Υ			Υ		Υ	Positive	service	9/22/2015
									love the work the employees do.	
W	Υ	Υ			Υ		Υ	Positive	Keep up the great work!!	9/22/2015
									Great Staff! Cats are awesome! *	
									(but need to check eyes - many a bit	
Ε	N	Υ			Υ		Υ	Positive	"leaky")	9/23/2015
									Just wanted to commend & thank	
									Maggie for going above & beyond on	
									Sat 9/5 so that a couple could adopt	
									an elderly cat. They were unable to	
									come back the next few days and she	
									ws willing to process their paperwork	
									> 20 min after closing time! Thanks,	
									Maggie! you made a huge difference	
									in this cat's life!! And the adopters	
									knew that you made an exception for	
Ε								Positive	them.	9/23/2015
E	N	N		Υ			Υ	Negative	You guys suck	9/23/2015
E	N	Υ	Υ				Υ	Neutral		9/23/2015
Ε	Υ	Υ		Υ			Υ	Positive	Excellent Service	9/23/2015
_ '									Lisa was extremely helpful! She was	
E	Υ	Υ		Υ			Υ	Positive	Lisa was extremely helpful! She was so enthusiastic	9/23/2015
E	Y	Υ		Υ			Y	Positive		9/23/2015
E E	Y	Y		Y			Y	Positive Neutral	so enthusiastic	9/23/2015
									so enthusiastic  Biger kenels. More of an open space	
E	Υ	Y		Υ	Y		Y	Neutral	so enthusiastic  Biger kenels. More of an open space for water	9/23/2015
E E	Y Y	Y Y		Υ	Y		Y Y	Neutral Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham	9/23/2015 9/23/2015
E E	Y Y	Y Y		Υ	Y		Y Y	Neutral Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks	9/23/2015 9/23/2015
E E E	Y Y N	Y Y Y		Υ	Y		Y Y Y	Neutral Positive Neutral Positive	so enthusiastic  Biger kenels. More of an open space for water  Quick & easy to adot Thanks Lisa Natham  Lisa was very helpful and answered all our questions & then some.	9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E	Y Y N	Y Y Y		Υ			Y Y Y	Neutral Positive Neutral Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E	Y Y N	Y Y Y		Υ	Y	Y	Y Y Y	Neutral Positive Neutral Positive	so enthusiastic  Biger kenels. More of an open space for water  Quick & easy to adot Thanks Lisa Natham  Lisa was very helpful and answered all our questions & then some.	9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E	Y Y N	Y Y Y		Υ	Y	Y	Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!!	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N N Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Υ	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!!	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N N Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Υ	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew;	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County?	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N Y Y Y Y Y Y	Y Y Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Positive Positive	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost.	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N  Y Y Y Y Y Y Y Y	Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost. A great experience. Everyone is	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E	Y Y N  Y Y Y Y Y Y Y Y	Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost. A great experience. Everyone is doing well with the situation. Evie,	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E E E E E E E E E E E E E E E	Y Y N  Y Y Y Y Y Y Y Y	Y Y Y Y Y Y		Υ	Y	Y	Y Y Y Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral  Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost. A great experience. Everyone is doing well with the situation. Evie, Pat, and the receiving crew were	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E E E E E E E E E E E E E E E	Y Y N N Y Y Y Y Y Y Y Y Y Y	Y Y Y Y Y Y Y Y Y Y Y Y Y Y		Υ	Y	Y Y Y	Y Y Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral  Neutral  Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost. A great experience. Everyone is doing well with the situation. Evie, Pat, and the receiving crew were very professional.	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E E E E E E E E E E E E E E E	Y Y N N Y Y Y Y Y N N N	Y Y Y Y Y Y Y Y Y N		Υ	Y	Y	Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral  Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost. A great experience. Everyone is doing well with the situation. Evie, Pat, and the receiving crew were	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015
E E E E E E E E E E E E E E E E E E E	Y Y N N Y Y Y Y Y Y Y Y Y Y	Y Y Y Y Y Y Y Y Y Y Y Y Y Y		Υ	Y	Y Y Y	Y Y Y Y Y Y Y Y Y Y	Neutral Positive Neutral  Positive Positive Positive Positive Neutral  Neutral  Neutral	so enthusiastic Biger kenels. More of an open space for water Quick & easy to adot Thanks Lisa Natham Lisa was very helpful and answered all our questions & then some. Great Great!! She was very kind and helpful lihosit You have a great service guys  You only have 3 workers. At cage say when dogs are already taken by adoption. Have a drop box to renew; better phone service. How many dogs/cats in Maricopa County? Lower our cost. A great experience. Everyone is doing well with the situation. Evie, Pat, and the receiving crew were very professional.	9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015 9/23/2015

W	Y	Υ				Υ	Y	Positive	Martha is amayzing	9/29/2015
**						'	'	1 OSITIVE	Ividi tha is amayzing	3/23/2013
									Very friendly and helpful.;) Dogs	
W	у	Υ			Υ		Υ	Positive	seemed happy and well cared for.	9/29/2015
	,	•							seemed happy and tremedical term	3, 23, 2023
w	Υ	Υ			Υ		Υ	Positive	Very helpful looking at mutipal dogs.	9/29/2015
		-							The state of the s	0,10,1010
w	Υ	Υ				Υ	Υ	Positive	Beth was amazing and very helpful.:)	9/29/2015
									Jim & Derrick were very helpful &	5,25,2525
W	Υ	Υ		Υ			Υ	Positive	very nice.	9/29/2015
									,	
W	Υ	Υ				Υ	Υ	Positive	Very helpful staff - Than You All!!	9/29/2015
W	Υ	Υ			Υ		Υ	Neutral		9/29/2015
									Thanks for taking care of my dog	
									Thanks for helping me with my	
E	Υ	Υ			Υ		Υ	Positive	financial situation.	9/29/2015
E	Υ	Υ			Υ		Υ	Positive	Very Helpful	9/29/2015
E	Υ	Υ		Υ			Υ	Positive	Your staff was very helpful.	9/29/2015
E	Υ	Υ			Υ		Υ	Positive	Awesome, found a great dog!	9/29/2015
									Pat - she was super helpful & caring!	
Ε	Υ	Υ				Υ	Υ	Positive	could take them all!	9/29/2015
									Jenny was great helping us with the	
Е	N	Υ		Υ			Υ	Positive	dog (our new dog) ☺	9/29/2015
Е	Υ	Υ			Υ		Υ	Neutral		9/29/2015
									Excellence at its best. Would like to	
									know if there are volunteer	
E	Υ	Υ			Υ		Υ	Positive	opportunities - Thanks,	9/29/2015
E	Υ	Υ			Υ		Υ	Positive	Great Job	9/29/2015
E	N	Υ			Υ		Υ	Neutral		9/29/2015
									It was a great experience. Every one	
E	Y	Υ				Y	Y	Positive	was great. Found my new dog.	9/29/2015
									Clinic was great. Office was	
									understaffed! 30 people waiting. 1	
								1 .	person helping them no one near	
E	Y	Υ				Y	Υ	Neutral	animals	9/29/2015
E	Y	Υ				Y	Y	Neutral		9/29/2015
									Chelsea, Liz, Cynthia, & Tom were all	
E	Y	Υ				Υ	Υ	Positive	very helpful	9/29/2015
E	Y	Υ			Υ		Υ	Neutral	Nice!	9/29/2015
_										0/05/
<u>E</u>	Y	Y				Y	Y	Positive	Very good service and informative -	9/29/2015
E	Y	Υ				Y	Y	Positive	Nice Service. Helpful staff.	9/29/2015
E	N	Y	Y				N	Negative	This pound is disgusting.	9/29/2015
Е	N	Υ			Υ		Υ	Positive	Friendly staff easy process	9/29/2015